



# Jacksonville Operations

Question about an order: 904-633-9494  
[www.fntgflorida.com](http://www.fntgflorida.com)

## AREA MANAGEMENT

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<b>Peter Johnson</b> VP/Agency Sales Manager	<a href="mailto:Peter.Johnson@fnf.com">Peter.Johnson@fnf.com</a>	407-618-2932
<b>Jody Mulcahy</b> Management Assistant	<a href="mailto:Jody.Mulcahy@fnf.com">Jody.Mulcahy@fnf.com</a>	407-618-2977

## TITLE OPERATIONS

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<b>Kathy Metlika</b> Commercial Production Manager	<a href="mailto:Kathy.Metlika@fnf.com">Kathy.Metlika@fnf.com</a>	904-633-9494
<b>Shane Conner</b> Residential Production Manager	<a href="mailto:Shane.Conner@fnf.com">Shane.Conner@fnf.com</a>	904-633-9494

## UNDERWRITING & AGENCY SUPPORT

<b>Underwriting Hotline</b>	<a href="mailto:FLUWDept@fnf.com">FLUWDept@fnf.com</a>	800-669-7450
<b>Kennedy Sumner</b> Agency Assistant	<a href="mailto:Kennedy.Sumner@fnf.com">Kennedy.Sumner@fnf.com</a>	904-633-9494

## ONLINE PROGRAMS & SUPPORT

<b>TitleWave</b> (Place title order)	<a href="http://www.titlewave.net">www.titlewave.net</a>	877-947-5483
<b>agentTRAX</b> (CPLs and policy jackets)	<a href="http://www.agenttrax.com">www.agenttrax.com</a>	800-586-0031
<b>Policy Typing Services</b>	<a href="mailto:FNTGJaxPolicies@fnf.com">FNTGJaxPolicies@fnf.com</a>	904-633-9494
<b>Prior Policy Requests</b>	<a href="mailto:FLCustomerService@fnf.com">FLCustomerService@fnf.com</a>	877-947-5483
<b>TitleWave Technical Support</b>	<a href="mailto:fntgflorida@fnf.com">fntgflorida@fnf.com</a>	877-947-5483
<b>FNTG Florida Agency Website</b>	<a href="http://www.fntgflorida.com">www.fntgflorida.com</a>	877-947-5483
<b>Monthly Escrow Reconciliations</b>	<a href="mailto:Ops-FLEscrowRecs@fnf.com">Ops-FLEscrowRecs@fnf.com</a>	877-947-5483
<b>Insurance Renewals</b>	<a href="mailto:FLInsurance@fnf.com">FLInsurance@fnf.com</a>	877-947-5483

## PREMIUM PROCESSING

**Send Premium, Surcharge Fees & Policies to:**  
Fidelity National Title Group  
Attn: FL Agency Administration  
2400 Maitland Center Parkway, Suite 110  
Maitland, FL 32751  
877-947-5483

## SEARCH FEES

**Send Search Fees to:**  
Fidelity National Title Group  
Attn: Accounting Department  
3801 PGA Boulevard, Suite 605  
Palm Beach Gardens, FL 33410  
561-686-5574

**CORPORATE STRENGTH.  
LOCAL SERVICE.**

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